



Quality Council

Monday, February 23, 2004

3:30-5:00 p.m.

Conference Room 6A, Exchange Building
821 Second Avenue, Seattle WA 98104

Members Attending:

Ron Sterling, Chair
Eleanor Owen
Alice Howell
Christine White
Alberto Gallegos
Frank Jose
Howard Miller
Christine Hearth
Richard Hart

Staff Present:

Lisbeth Gilbert
Melisande Noe

I. CALL TO ORDER

The meeting was called to order at 3:30 p.m.

II. ANNOUNCEMENTS

Kali Henderson of Valley Cities Counseling and Consultation (VCCC) sent Liz a rental agreement for the April 20, 2004 forum. The room fee has been kindly waived.

Ron Sterling advised all present to stay up to date on the Mental Health Parity Bill—it just passed through the Appropriations Committee.

Frank Jose noted that the State House and Senate budgets came out today and \$2.9 million was put back in the budget for federal matching funds for mental health services. It was also mentioned that the DVR employability bill is being pared down and dissected, and support for it is urgently needed.

III. PREVIOUS MEETING NOTES APPROVAL

The minutes were approved unanimously.

IV. FORUMS

Frank Jose presented the draft version of the March forum flyer for the council's perusal. Liz stated that the Division will provide information to families and consumers on how to file grievances and complaints. She also asked for mailing information to show to the partnership group on Friday.

Support was expressed for a brochure on Quality Council's function to be distributed at the forum. Ron will format it and Liz will contribute text. Ron will also moderate the forum, with Frank and Christine White assisting. All present were reminded that the program needs to be tightly timed, and that the Council needs to invite major Mental Health providers.

There is no word on when and if NAMI-Eastside is organizing a forum of their own. NAMI-South has a room at VCCC booked, but nothing further is known.

V. RSN UPDATE

The Division's Supervised Residential Providers did a survey in summer 2003 and found that 10% of their clients did not need that level of care. The Division has sent these providers a letter asking them to move these clients to more appropriate housing. They will be given 90 days for this transition to a more independent type of housing. In addition to moving people to housing more appropriate to their needs, this plan will also create spaces for people coming out of WSH into Supervised Living.

Cross Agency Systems Training (CAST) is this week, with further trainings planned for March and May 2004.

The Division is gearing up for Balanced Budget Act requirements. Liz mentioned that they don't have a lot of developmental work to do on it.

The Quality Review Team (QRT) completed the Allied Systems Satisfaction Survey. Their new project is seeing how the client's voice is taken into consideration in preparing treatment plans.

VI. CLOSING

Meeting adjourned at 5:05 p.m.